



வ.உ.சிதம்பரனார் துறைமுக ஆணையம்
वी. ओ. चिदम्बरनार पत्तन प्राधिकरण

V.O. CHIDAMBARANAR PORT AUTHORITY
(Ministry of Ports, Shipping & Waterways, Government of India)
Administrative Office, Harbour Estate, Tuticorin-628 004



Certified under
IMS - ISO 9001:2015; ISO
14001:2015 & ISO
45001:2018 and ISPS

EDP CENTRE, FINANCE DEPARTMENT

Telephone : 0461 – 2352254
Email id : fa@vocport.gov.in
Website : www.vocport .gov.in

Notice Inviting Tender

NIT No. EDP-GENZT-COM-NETWK-V2-24 /D. 58

Dated: 03 -09-2024

TENDER NOTICE

Tenders are invited in 'Two Cover System' on behalf of V.O.CHIDAMBARANAR PORT AUTHORITY (VOCPA) from reputed and experienced contractors for the work of " Providing 500 Mbps (1 : 1) Internet Line from Private Network Service Provider for V.O. Chidambaranar Port Authority, Tuticorin for a period of Three years"

2. Bid documents can be downloaded from the e-Tendering Govt. portal <https://etenders.gov.in/e procure/app> on the dates specified in the Schedule of Activities given below by making online payment through RTGS/NEFT to V.O.CHIDAMBARANAR Port Authority account with Indian Overseas Bank (Account particulars are mentioned in NIT Page) and scanned copy of the same shall be attached with the e-tender.

1	Estimate Amount	Rs. 66,10,750/- Plus GST
2	Contract period	Three Years
3	Downloading of Bid document from VOCPT online e-tendering web site.	From 04.09.2024 to 25.09.2024 (upto 15.00 Hrs) www.vocport.gov.in or https://etenders.gov.in/e procure/app
4	Pre Bid queries to be submitted on or before	11 .09.2024 at 16.00hrs. Pre Bid queries may be sent through email sankararaman.k@vocport.gov.in
5	Last Date and Time for submission of Tenders through online.	On or Before 15.00 Hrs. on 25 .09.2024
6	Date and Time for opening	At 15.30 Hrs. on 26 .09.2024
7	Validity of tender	180 days from the date of opening the Cover I
8	Earnest Money Deposit (EMD)	Rs.1,32,215/- @ 2% of the Estimated amount. The bidder other than an MSE Unit should pay the EMD through online payment gateway mode in CPPE-tendering Portal. Otherwise, his/her/their tender will

		be rejected. EMD in the form of cash/Demand Draft or any other form shall not be accepted. The MSEs are required to furnish relevant valid Certificate for claiming exemption. This valid certificate shall be uploaded in the Bid, failing which the Technical Bid shall not be evaluated.
9	Tender Submission through	E-Tender portal https://etenders.gov.in/eprocure/app

Note:

1	The Bidders are advised to read the whole document carefully and submit their tender/bid strictly meeting with the requirements spelt out in the bid document.
2	While E-tendering all the supporting documents as stated in Annexure A have to be signed in each and every page serially numbered along with seal and shall be uploaded by the Bidders and the same will be downloaded by this Port at the time of evaluation. No hardcopies need to be sent to the Port.
3	On submission of bid, if it is found deficient with reference to the requirements spelt out in the bid document, it will be summarily rejected, without assigning any reason.

3. Bid document will also be available in V.O.CHIDAMBARANAR Port's website (www.vocport.gov.in) as well as govt. tender website <https://etenders.gov.in/eprocure/app>
4. The intending Bidders are required to register in the website <https://etenders.gov.in/eprocure/app> by clicking " Online Bidder Enrolment" option in order to obtain user-id and password at first and then to activate their respective user-id by using Digital Signature Certificate (Class III).
5. The Bids shall be submitted "online" strictly in accordance with the Instructions to Tenderers and Terms & Conditions given in the bid document. The bidders should submit scanned copy of all the required documents such as proof of EMD payment, other details required as per bid document etc. through the e-tendering portal.
6. The intending bidder must have valid Class- III digital signature certificate to submit the bid. For further details and to obtain the digital signature please contact e-Tender Help Desk No. 0120-4200462 /0120-4001 002. email support id : **support-eproc(at)nic(dot)in**.
7. **Earnest Money Deposit:**

The tenderer shall furnish an EMD amount of Rs. 1,32,215/- (Rupees One Lakh Thirty-Two Thousand Two Hundred and fifteen only) shall be paid online payment gateway through CPPP Portal.

8. The detailed scope of work is furnished below;

Providing 500 Mbps (1: 1) Uncompressed and Unshared Internet Line from Network Service provider for V.O.Chidambaranar Port Authority, Tuticorin for a period of Three years.

- During this contract period, the Service provider should deliver the required 500 Mbps Bandwidth by using Internet Service Providers (Uncompressed and Unshared) as media partner and unlimited data usage.
- The Service provider shall be responsible for supply, installation, configuring, testing and commissioning of internet connectivity as per the Service level parameters.
- The Service provider should provide MRTG (Multi Router Traffic Grapher) and 24 * 7 support at the NOC Level.
- The Service provider should provide a backup link facility in case of gateway issues and the required number of IPs to be provided.
- During the contract period, the tenderer should complete the compliant calls from the user within 24 hours from the time of receipt of calls. If the complaints cannot be rectified within 24 hours penalty would be imposed as per para 3 of clause 22 (SLA)
- **Installation & Commissioning:**
Project shall be completed within 6 weeks from the date of issue of the Work order. All the aspects of safe delivery, installation, commissioning and uplink of the connectivity shall be the exclusive responsibility of the Service Provider. Billing will start from the date of commencement after successful installation and testing at Port.

9. The Minimum Qualifying Criteria (MQC) for participating in the tender is given below

Sl. No	Criteria
(i)	Bidder must be a class A/B/C ISP / Unified license holder for DoT, Govt. of India (Copy of DoT license is to be provided)
(ii)	The bidder should have minimum 1 year of experience in the same field in Govt./PSU/Private organizations
(iii)	The bidder should have a valid ISO 27001, ISO 20000 and TL 9000/ISO 9001. (Copies of valid certificates to be attached)

10. Schedule of Activities outlines the estimated schedule for important action dates and times. If V.O. Chidambaranar Port Authority finds it necessary to change any of the dates prior to the tender closing date, these changes will be reflected in an Addendum to this Tender and posted on the above sites mentioned above.

11. Address for communication:

FA&CAO, Finance Department, V.O.Chidambaranar Port Authority, Administration Office,
Tuticorin – 628004. Ph 0461-2352254, Fax: 0461-2352201, E-mail: fa@vocport.gov.in;

12. The Board of authorities, Port of V.O.CHIDAMBARANAR reserves the right to accept or reject any tender without assigning any reason


Financial Adviser & Chief Accounts Officer